Last updated: 17/2/2025 **Clara Martens Ávila**

Agent Types	Cloud Storage	Big Query	API	Health API	Website Content	Cloud SQL	Spanner	Bigtable	Firestore	AlloyDB	Google Drive	Gmail	Google Sites	Google Calendar	Google Groups
Website Search	Yes	Yes	Yes	No	Yes	Yes	Yes	Yes	Yes	Yes	No	No	No	No	No
Document Search	Yes	Yes	Yes	No	Yes	Yes	Yes	Yes	Yes	Yes	No	No	No	No	No
Media Search	Yes	Yes	No	No	No	No	No	No	No	No	No	No	No	No	No
Healthcare Search	Yes	Yes	Yes	Yes	No	No	No	No	No	No	No	No	No	No	No
Retail Search	Kinda	Kinda	No	No	No	No	No	No	No	No	No	No	No	No	No
Conversational agent (DialogFlow ES)	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes
Chat (DialogFlow CX)	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes
Recommendations engine	Yes	Yes	Yes	No	Yes	Yes	Yes	Yes	Yes	Yes	No	No	No	No	No
Media recommendations	Yes	Yes	No	No	No	No	No	No	No	No	No	No	No	No	No
Retail recommendations	Kinda	Kinda	No	No	No	No	No	No	No	No	No	No	No	No	No

Agent Types	Widget	API	Google Chat	Various Chats*
Website Search	Yes	Yes	No	No
Document Search	Yes	Yes	No	No
Media Search	Yes	Yes	No	No
Healthcare Search	No	Yes	No	No
Retail Search	No	Kinda	No	No
Conversational agent (DialogFlow ES)	No	Yes	Yes	Yes
Chat (DialogFlow CX)	No	Yes	Yes	Yes
Recommendations engine	No	Yes	No	No
Media recommendations	No	Yes	No	No
Retail recommendations	No	Kinda	No	No

*Various Chat integrations					
Telephony	Avaya	Voximplant	AudioCodes	Twilio	
Text-based	Google Chat	Standard	Messenger	Workplace	Line
	Slack	MMD Smart	Twilio	Discord	
	Spark/Webex	Telegram	Viber	Azure Bot	
3D Avatar	Soul Machines				

Agent Types	JWT	OAuth	Public Access	Groups / Roles	Code Managed*
Website Search	Yes	Yes	Yes	No	Yes
Document Search	Yes	Yes	Yes	No	Yes
Media Search	Yes	Yes	Yes	No	Yes
Healthcare Search	No	No	No	No	Yes
Retail Search	No	No	No	No	Yes
Conversational agent (DialogFlow ES)	Kinda	Kinda	Kinda	Yes	Yes
Chat (DialogFlow CX)	Kinda	Kinda	Kinda	Yes	Yes
Recommendations engine	No	No	No	No	Yes
Media recommendations	No	No	No	No	Yes
Retail recommendations	No	No	No	No	Yes

*If you can work with it in code, it's technically possible to do all previous things (but not in the console)